

OLYMPUS PRODUCT REPAIR SUBMISSION FORM

Mail Your Product to:
Olympus Imaging America Inc.
400 Rabro Drive
Hauppauge NY. 11788
Attn: Consumer Product Repair

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____ Cell _____

Fax: _____ E-Mail: _____

PRODUCT BEING RETURNED FOR REPAIR

Model Name: _____ Serial Number*: _____

*The serial number for a voice recorder is found in the battery compartment or the tape compartment.

Reason for submission or symptoms occurring: _____

Accessories or other items included with product: _____

Warranty Repair: Copies of the required sales or gift receipt and the warranty card are attached:
YES _____

PRE-APPROVED PAYMENT OPTION: Prepaid repair authorization will expedite the repair of your product. Should you prefer, we will mail you a repair letter with the total cost once the unit has been received and evaluated. No work will be done without your payment and approval.

(1) Pre-approved Cost Of Repair: \$ _____

(2) Expedited Shipping (optional):\$ _____
\$8 2-Day UPS / \$14 Next-Day UPS

(3)Your Local Sales Tax Rate: _____%

Total Repair Cost (lines 1+2+3): \$ _____

Personnel checks should be made out to Olympus Imaging America Inc. Check Attached _____.

Credit Card: Visa _____ MasterCard _____ AMEX _____ Discover _____

Credit Card Number: _____ Expiration Date: _____

I authorize Olympus to charge my credit card for the Total Repair Cost.

Signature Approval: _____ Date: _____

NOTE: Products left in our possession without any communication from you -to either repair the unit or return it back to you- will be considered abandoned after 90 days. After nine (9) months without contact from you, we reserve the right to discard abandoned products without any form of compensation.

Products received without identification or contact information will be listed as Unclaimed. We will hold Unclaimed products for nine (9) months. After nine (9) months without contact from you to identify and claim your product, we reserve the right to discard the Unclaimed lens without any form of compensation.

END 1+++++

THE UPS STORE

The UPS Store has offered a discount on the packaging of your item to be sent in for repair. The discount is anywhere from 30-40% off of the packaging (Box, tape, bubble wrap, etc). Please present the bottom of the Repair Submission form to the UPS Store associate.

To find your nearest "The UPS Store" please visit <http://www.theupsstore.com> or telephone them at 800-546-8008.

Please bring this document along with the Repair Submission form

We have arranged a special "Olympus Corporate Accounts Customer" discount program with "The UPS Store." Your local "The UPS Store" will provide you with discounts on packaging materials, ranging from 30 to 40% depending on the item. Normal shipping rates will apply.

The UPS Store® / Mail Boxes Etc.® Instructions

If you have questions regarding how to process this transaction, call MBE Technical Operations at 800-546-8008.

Center Associate: Follow the instructions listed below and ring up all charges within your POS

1.Customer will arrive with items to be packaged and shipped.

2.Access POS work order for Olympus.

(Corporate Accounts>Work Order>"M-R">Olympus America>Camera Returns)

3.Enter the appropriate information into the POS Work Order and press POST to complete the transaction.

This is a customer paid transaction. Please be sure to collect money from the customer.

END OF FORMS=====